

Customer Credit Reporting

Company Name: Crossville Telephone Company, Inc.
Doing Business As: Crossville Communications
Company Address: P O Box 209 Crossville, IL 62827-0209
Operating Company Number: 993

Credit Reporting Data for Quarter Ending: September 30, 2003 ▼

Credit due in accordance with Section 732.30(a);

Out of Service More than 24 Hours:

Total dollar amount of all customer credits paid:
Number of credits issued for repairs - 24-48 hours:
Number of credits issued for repairs - 48-72 hours:
Number of credits issued for repairs - 72-96 hours:
Number of credits issued for repairs - 96-120 hours
Number of exemptions claimed for each of the
categories identified in Section 732.30(e)
Number of customers receiving alternate
phone service rather than receiving a credit.

July	Aug	Sept	Total
\$0.00	\$0.00	\$0.00	\$0.00
			0
			0
			0
			0
			0
			0

Credit due in accordance with Section 732.30(b);

Failure to install Basic Local Exchange Service:

Total dollar amount of all customer credits paid:
Number of installations after 5 business days:
Number of installations after 10 business days:
Number of installations after 11 business days
Number of exemptions claimed for each of the
categories identified in Section 732.30(e).
Number of customers receiving alternate
phone service rather than receiving a credit.

July	Aug	Sept	Total
\$0.00	\$0.00	\$0.00	\$0.00
			0
			0
			0
			0
			0

Credit due in accordance with Section 732.30(c);

Missed Appointments

Total dollar amount of all customer credits paid:
Number of customers receiving credits:
Number of exemptions claimed for each of
the categories identified in Section 732.30(3).

July	Aug	Sept	Total
\$0.00	\$0.00	\$0.00	\$0.00
			0
			0